## If I were EMS King for a day, what would I do?







#### Presentation Objectives:

O Discuss what would make EMS more enjoyable and create recommendations to achieve this

Share ideas

#### I wouldn't have conferences start at 8am



#### I'd make everyone understands Customer Service



#### I'd say "Don't complain - Adopt"



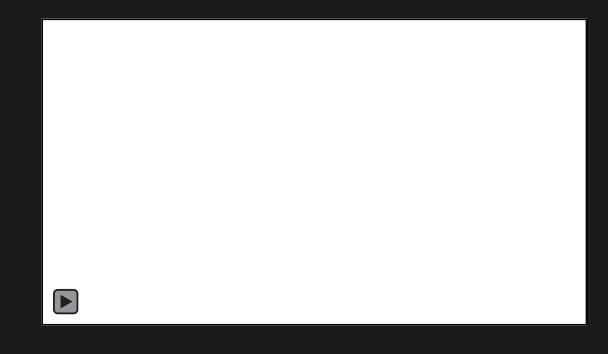
- O SNF
- O ED
- Other agencies
- New guy / mentoring

#### I would make it illegal to eat our young



#### I'd make this a Profession

- Common sense
- Education
- Salary
- Career path
- O Mentoring
- O Psych test
- O PAT
- Spell check



### I'd make you clean up after yourself - Your mother doesn't work here



#### I'd make listening a required skill

- O ED staff
- O BLS
- O ALS
- O Dispatchers
- O Leaders



#### I'd train Leaders

- Caring
- Knowledgeable
- Attitude
- O Aptitude
- Qualifications

### I'd make everyone understand everyone else's job

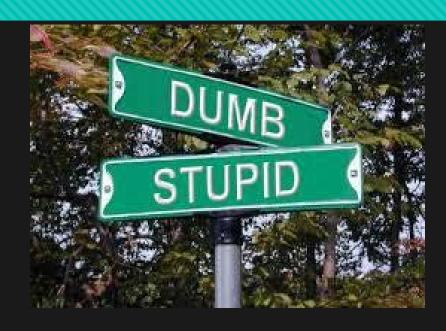


#### I'd fix the Facilities

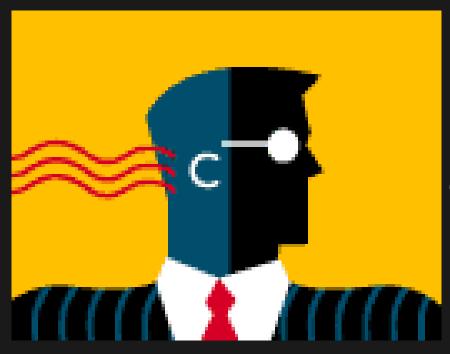
- SNFs actually skilled
- Paperwork ready
- O Urine Urout
- O ED turn over

#### I'd have EMS Stations

- O Beds / sleep hygiene
- O Heart Healthy tones
- O Meal breaks
- Like swimming no calls for 30 mins after eating



#### I'd have real Education



CME vs same education Evidenced based

#### I'd have a Career ladder



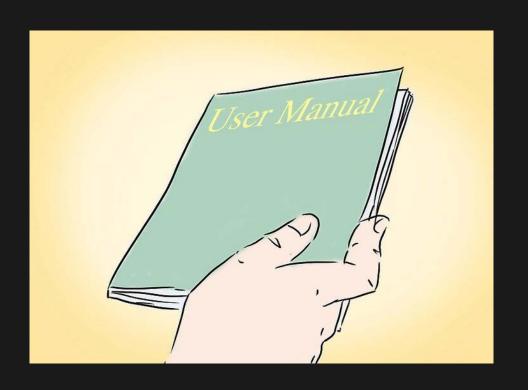
#### I'd have really cool Technology

- O Pain meters
- Wireless monitors
- O Glucometers: Red / green
- O Pulse Ox: O2 / No O2
- Electronic transfer of data
- Eliminate redundancy



#### I'd have Pts come with instructions

- Vial of life stuff
- Understand their medical conditions
- O Documents
- Call for real stuff



### I'd make people be safe: even if it hurts them



- O Driving
- Violence
- Visibility
- Know how to use equipment
- No lift laws

#### I'd have one EMS identity



#### I'd make sure EMS was Clinically Oriented

- Evidenced based medicine
- EMS-driven Research
- O Clinical drives Ops
- O Bigger fonts on med vials



#### Social Media - I don't know what I'd do



Think once before you act, twice before you speak, and three times before you post on Facebook.

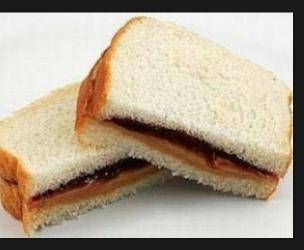
#### Just some whimsical stuff I'd do

- OPt's > 300lbs have to live on the first floor
- Elevators that fit stretchers
- O No calls except emergencies after 11pm



### The #1 thing I'd do if I were King All EDs stocked with proper food for EMS





# If YOU were King for a day, what would YOU do?

#### Thank You



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